

In Western Civilization most people's sense of worth - and even their sense of identity - is inseparably entwined with their job titles and social roles.

Phoenix Services is about new life opportunities and new hope, supporting men and women with brain injuries and other similar disabilities to stretch to vastly higher levels of dreaming and achievement. Our goal is to move each person toward independent living and dignifying work in the community.

We have succeeded when a person becomes a contributing member of his or her community, and when a community, in turn, becomes more empathic and accepting of the diversity found in all human beings.

Nita Smith
Founder and Executive Director

Phoenix is licensed by the State of Utah to provide a wide range of services to help survivors of TBI and other similar disabilities rebuild their lives and their dignity.

REFERRALS:

- ✓ Self
- ✓ Division of Services for People with Disabilities
- ✓ Utah State Office of Rehabilitation
- ✓ Workers Compensation
- ✓ Hospitals and other agencies
- ✓ Brain Injury Association of Utah

Administrative Offices

Street Address: 189 S. State, Suite 225
Clearfield, UT 84015

Mailing Address: P.O. Box 457
Clearfield, UT 84089-0457

Phone: (801) 825-4535
Fax: (801) 825-8281
Toll Free: 1-888-426-5518

Salt Lake County Office

1940 West Alexander Street
Salt Lake City, UT 84119



EMPLOYMENT AND SKILLS FOR SUCCESS Vocational Training Program

Our Mission Statement

We empower people with brain injuries and others who need customized, unique and individual supports to maximize their potential by being part of their community and achieving personal goals.

PHOENIX SERVICES

Employment and Skills for Success Program (ESS)

- **State Certified Employment Specialists**
- **Over 38 years combined experience with human resources, job placement, job development and job coaching**
- **Certified Brain Injury Specialists**
- **Provides specialized brain injury training to job coaches and job developers.**

The ESS is an approved program by Utah State Office of Rehabilitation (USOR) and is designed to assist people gain critical skills needed to return to the workforce. The program will assess for the level of support and training that is needed and will build an individual program that will focus on the skills that each individual needs in order to return to the workplace.

The ESS program is supported by our Interdisciplinary Team which includes;

- Speech/Cognitive Therapist
- Licensed Professional Counselor
- Certified Brain Injury Specialist
- Licensed Nurse Practitioner
- Occupational Therapist

The ESS program has five components; Assessment, Level I, Level II, Level III and Placement.

ASSESSMENT

If not already provided by USOR, an assessment will be completed to determine what supports the person will need to return to work. The following items will be assessed:

- Interest Inventory
- Basic computer skills
- Time management
- Cognitive skills
- Mental/physical stamina
- Workplace rules, schedules
- Hygiene
- Social skills

LEVEL I

This level of training is intended for children, individuals not currently prepared for employment, and others who need very basic skills and brain training.

Some of the activities include:

- Very basic computer skills
- Money skills
- Dexterity development
- Task sheets
- Basic organizational skills
- Customized to each individual

LEVEL II

This level is intended to build basic job related skills that match their employment interests.

Some of the activities include:

- Appropriate work dress/hygiene
- Office skills
- Goal setting
- Career exploration
- Social skills
- Transportation training
- Computer skills

LEVEL III

This level is intended for those who are ready to begin job exploration and is individualized based on career goals

Some of the activities include:

- Resume development
- Interview training
- Job sampling
- Job searching and developing
- Networking

PLACEMENT

This level is designed for those who have received a job offer. We will review with them what forms need to be completed, scheduling, transportation, and any other issues to help make a successful job placement.

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